VV International B.V. (“ViVest Europe”)

Limited Warranty Certificate

Covered Products: PowerBeat X Series Automated External Defibrillator (AED) and accessories.

Fill in the model and serial number of the unit in the space provided below and retain for your records.

Model No._____ Serial No._____

Model Name _____ Date of Invoice _____

Invoice No. _____ City/State _____

Customer Name Email _____

Address _____

ViVest Europe warrants to the original purchaser that its AEDs and its associated accessories (e.g. batteries and pads), shall be free from any defect in material and workmanship according to the terms and conditions of this Limited Warranty.

The warranty is non-transferable and unassignable. The terms of the Limited Warranty in effect as of the date of invoice.

The Limited Warranty covers the following products or parts for the following time periods:

Product	Warranty Period in Years
PowerBeat X1/ X3 AED	8
Battery	4
PowerBeat X1/ X3 Trainers	2
Disposable defibrillation pads	Expiration Date
Others	Not covered by warranty

*The battery limited warranty is for a period of four (4) years from the date of purchase, but in no event shall the limited warranty extend pass the expiration date printed on the battery. Please note that in cases where the battery is depleted due to usage (e.g., during a rescue), this is considered normal use of the AED. However, a new replacement battery is not provided under warranty in such case.

***OTHER APPLICATIONS**

Disposable defibrillation pads shall be warranted until the expiration date.

***LEGAL REMEDIES** - Distributors **must** notify ViVest Europe in writing of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

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THIS WARRANTY DOES NOT COVER: This limited warranty does not cover damage caused by misuse, abuse, accident, neglect, unauthorized modification or repair, improper installation, or any other circumstances beyond normal intended use.

WHAT YOU MUST DO: Please complete and submit a Service Claim Form with detailed information including but not limited to: (i) Model Name; (ii) Serial Number (S/N); (iii) specific trouble condition. ViVest Europe should have no obligation to accept any service claim without the receipt of fulfilled Service Claim Form.

LIMITATION OF LIABILITY: ViVest Europe liability under this warranty is limited to the repair or replacement of the defective products, and in no event shall ViVest Europe be liable for any incidental, consequential, or indirect damages arising from the use or inability to use the products.

WHAT WE WILL DO: Once a fully filled Service Claim Form is received, ViVest Europe will notice the Distributor and offer a solution within three working days. The service claim will be followed up on the following two occasions: (i) Within warranty: after receiving the Service Claim Form and any other requested material from the Distributor, ViVest Europe after-sales team will analyse the problem and determine the necessary action. If a replacement is required, ViVest Europe will dispatch the replacement device along with the next order shipment and provide a confirmed shipping invoice;(ii) Out of warranty: after receiving the Service Claim Form and any other requested material from the Distributor, the ViVest Europe after-sales team will analyse the issue and provide a quotation to the Distributor for the replacement.